



# DocAve<sup>®</sup> Online 3

## Release Notes

**Service Pack 16, Cumulative Update 1**

**Issued May 2017**

# New Features and Improvements

- Added support for new storage regions in Amazon S3 type physical devices, including:
  - US Standard (US East (N. Virginia))
  - US West (Northern California)
  - EU (Ireland)
  - Asia Pacific (Singapore)
  - Asia Pacific (Tokyo)
  - Asia Pacific (Sydney)
  - US West (Oregon)
  - South America (Sao Paulo)
  - However, AWS has 14 regions now:
  - Regions and Availability Zones - Amazon Elastic Compute Cloud
  - us-east-1 US East (N. Virginia)
  - us-east-2 US East (Ohio)
  - us-west-1 US West (N. California)
  - us-west-2 US West (Oregon)
  - ca-central-1 Canada (Central)
  - eu-west-1 EU (Ireland)
  - eu-central-1 EU (Frankfurt)
  - eu-west-2 EU (London)
  - ap-northeast-1 Asia Pacific (Tokyo)
  - ap-northeast-2 Asia Pacific (Seoul)
  - ap-southeast-1 Asia Pacific (Singapore)
  - ap-southeast-2 Asia Pacific (Sydney)
  - ap-south-1 Asia Pacific (Mumbai)
  - sa-east-1 South America (São Paulo)
- Users can now choose **Select All**, in the My Registered Sites node in the Configuration Reports, to include all of the existing SharePoint Sites groups, OneDrive for Business groups, and the SharePoint Sites or OneDrive for Business objects added to these groups after the plan has been saved.
- DocAve Online now supports Dropbox v2.

## Granular Backup & Restore

- Added warning messages in the Granular Backup plan settings page for workflow, list view, Information Rights Management, and Managed Metadata Service settings, which indicate that these settings are not applicable to OneDrive for Business objects if OneDrive for Business group nodes are selected or the selected OneDrive for Business object nodes are not expanded.

## Report Center

- Report Center now supports:
  - SharePoint object URLs containing the special character: # or %
  - SharePoint object URLs maximum length is now 440 characters
- Improved the report type selection for creating and generating Auditor Reports. Users can select any report type on the ribbon for each object level in the Scope tree. The Auditor Reports will be generated for the object at the reporting level that is in the hierarchy of the objects selected in the Scope tree.

## Identity Manager

- You can configure the Mailbox Archiving rule in a Policy Enforcer profile to control the users allowed to enable the Archiving feature of mailboxes.
- When using a user filter to search for users to be managed, at most 50 top users in the search results can be displayed in the Search Results box, but all of the users in the search results can be added to the user management list.
- In the landing page of Identity Manager, you can click **Getting started with Identity Manager** to view the user guide.

## Control Panel

- Added a message to suggest using a physical device in a specific region if the physical device is not in the same region as the data center currently running your DocAve Online service. (due to performance issues)

## Known Issues

- When you conduct the following action: When you perform a Content Manager job from folder level to folder level, and the source folder has no conflict with the destination one; the **Container level conflict resolution** is **Skip** and you deselect the **Check lower objects** checkbox, after the job completes, the documents have not been copied to the destination due to folder conflicts.

- The Table of Contents of Web parts cannot be copied/moved to the destination which has not enabled the publishing feature on the site collection level.

Workaround: Activate the publishing feature on the destination site collection.

- When the source node level is the same as the destination node level, Content Manager will treat it as container level conflicts. This is the default logic. In the Version Settings interface, if the **Set All to Default** link is clicked in any of the Content Approval, Document Version History, or Draft Item Security sections, then all three of these sections will have their settings set to default. This is an API limitation.
- When copying a large amount of items (usually more than 5,000 items) to the destination, you might not be able to access the destination site. An error will prompt you saying, **429 TOO MANY REQUESTS**. To avoid this error, AvePoint recommends that you do not run large jobs during production hours.

This is a SharePoint throttling limitation, refer to [https://msdn.microsoft.com/EN-US/library/office/dn889829\(v=office.15\).aspx](https://msdn.microsoft.com/EN-US/library/office/dn889829(v=office.15).aspx) for details. After the job completes, the access to the destination site will be okay.

- DocAve Online does not support restoring the SharePoint Online App or AppData backup data from one site collection to another site collection that is in a different tenant group.
- When configuring the physical device of the SFTP storage type and the SFTP server is freeSSHd, testing both the Password and the Private Key File (a .ppk file) at the same time will fail the test. DocAve Online SFTP only supports the private key file in .openssh format. The private key files in .ppk format generated by PuttyGen are not supported. As a workaround, if your private key file is in .ppk format, use PuttyGen to convert it to an .openssh file.
- If there are network disruptions during use there is a possibility that the “Job Has Started” or other operation indicators may not show in the notification pane. While the notification may fail to appear the job may have successfully started and will be tracked in the DocAve Online Job Monitor. It is recommended you check the job monitor before trying to restart an operation or export a new report.
- If the SharePoint Online site collection URL contains the special character "~", the storage quota of the site collection cannot be reported in the **Report Center > Administration Report > Configuration Report**. This issue is caused by a SharePoint Online API limitation.
- If a user creates a plan or profile with a name that contains “workflow;open a”, an error message appears after saving the plan or profile. The words “workflow;open a” trigger the rule of Windows Firewall.
- DocAve Online only supports users with site collection administrator or above permissions to register SharePoint Online site collections.
- DocAve Online does not support restoring the Approval Status of the items in Discussion Boards.

- Breaking the inheritance of a list that contains more than 5,000 items through SharePoint Online will fail a job. This issue is due to a SharePoint Online limitation.
- Due to a SharePoint Online client API limitation, the properties of **Number of items to display in list view web part for this view:** and **Field to display in mobile list simple view:** cannot be obtained for backup.
- When configuring a filter policy for the **Number** column with a percentage, the column value must be in a decimal format instead of a percentage in order for the filter policy to be configured correctly and properly run any jobs.
- When merging a source site to a destination site collection, the source site administrator is not promoted to the destination site collection administrator, and therefore the source site administrator cannot access the destination site collection. The source site inherits permissions from its site collection. As a workaround, copy/move all of the source permissions to the destination, and select the source site collection as the source node.
- Site language settings cannot be backed up or restored due to a limitation of SharePoint API. **SharePoint API. SharePoint.Client.Web** does not have the `AlternateUICultures` attribute. For example, if you configure the language settings in a source team site, use Content Manager to attach the source site to a destination site, and set **Merge** as the container level conflict resolution and **Overwrite** as the content level conflict resolution, the source language settings are not copied to the destination.
- Limited Access permission is not supported for restoring due to a Client API limitation. For example, in a source site, if you break the permission inheritance of an item, add a security group, edit the permissions (Limited Access permission is a mandatory selection by SharePoint Online), and use Content Manager to merge the source site to a destination site selecting **Merge** as the container level conflict resolution and **Overwrite** as the content level conflict resolution, the Limited Access permission is not copied to the destination.
- Audit settings are not supported for restoring. The source site collection audit setting cannot be backed up and restored to a destination. Due to limitations of the Client API, **Microsoft.SharePoint.Client.Site**'s attribute of **Audit**, **TrimAuditLog**, and **Site.AuditLogTrimmingRetention** cannot be retrieved during a restore.
- Personal Views are not supported because it is a private resource and cannot be accessed by other users. For example, if you select a list as the source node, manually enter the list as the destination node, select **Merge** as **Container level conflict resolution** and **Overwrite** as **Content level conflict resolution** in **Wizard Mode**, select **Include list view**, and then run a copy or move job, the Personal View of the user who does not register site collections is not copied or moved to the destination.

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